

SaeboStim Pro

Troubleshooting Tips



1. Device is not powering on.

Check to ensure the batteries are installed correctly and have not lost their charge.

2. No stimulation is provided.

If you attempt to increase the intensity but do not feel any stimulation, please confirm that you are pressing the desired Channel. Sometimes, users may have the lead wire connected for Channel A or B but mistakenly increase the intensity of the opposite Channel. As a reminder, once the desired Channel is pressed and flashing, press the Intensity keys (-/+) to the corresponding Channel. If you are pressing the correct corresponding channel and still do not have stimulation, refer to #3 for additional solutions.

3. Stimulation stopped during treatment.

There are several reasons why stimulation might stop during the treatment session. Check the connection between the stimulator and electrode wire, the electrode wire and the electrode pads, and the electrode pads and skin. If the electrodes are no longer sufficiently sticking to the skin, you will need to replace them with new electrodes. Finally, check to make sure the battery still has a charge.

4. One Channel is working but the other Channel is not.

Check the connection between the stimulator and electrode wire, the electrode wire and the electrode pads, and the electrode pads and skin. If the electrode is no longer sufficiently sticking to the skin, you will need to replace them with a new electrode. If the Channel is still not working, remove the lead wire from the working Channel and insert it into the non-working Channel to see if that solves the problem. If not, you will need to replace the damaged lead wire.